

NEWSLINE

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MARCH 2017

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CORPORATE

Fortune names Delta one of the 100 Best Companies to Work For

Delta Air Lines has been named one of the 2017 Fortune 100 Best Companies to Work For, according to global research and consulting firm Great Place to Work® and Fortune.

Delta ranked No. 63 and is the only airline on the [list](#), which is based on employee ratings of their workplace culture, including the pride they take in their jobs, the camaraderie they experience with co-workers, and level of trust they feel toward leaders.



Strong January operations despite weather, outage

For the first month of 2017, Delta employees ran a strong operation, highlighted by a second place ranking in on-time performance and third place ranking in completion factor, despite 11 days in the month with irregular operations, driven in large part by inclement weather in Atlanta and New York.

[More](#)

Delta Reports Financial and Operating Performance for February 2017

Delta Air Lines reported financial and operating performance for February 2017 earlier this month.

[More](#)

CUSTOMER EXPERIENCE



Delta introduces one-of-a-kind Alessi-designed serviceware at 30,000 feet

In another move to further elevate the in-flight customer experience, Delta has partnered with globally renowned design company [Alessi](#) to curate a modern, stylish and functional collection of service products and tableware, which will appear in flight beginning April 1. [More](#)

Delta earns spot in Crystal Cabin Awards finals for innovative Delta One suite

Delta's innovative Delta One suite is a finalist in the coveted Cabin Concepts category for the 2017 Crystal Cabin Awards. The airline's premium product is the first Business Class cabin to feature a sliding door on every suite, providing each customer a private, residential-feeling space with thoughtfully designed personal stowage areas, an advanced in-flight entertainment system and premium trim and finishes.



This is the first time Delta has been in the running for what is described as being the world's most renowned prize for innovation in aircraft interiors. [More](#)

Updated Fly Delta app helps customers find way, access trip info – even offline

Delta on Wednesday released the latest version of its Fly Delta app, giving customers access to the industry's most innovative airport wayfinding maps, and the ability to keep up with boarding pass and flight details, even when a reliable Wi-Fi or cellular connection isn't available. [More](#)

Delta Introduces Enhanced Boarding Process in Atlanta

Customers traveling through B Concourse at Atlanta's Hartsfield-Jackson International Airport will now notice a more streamlined boarding process at five Delta departure gates.

The latest upgrade to the boarding process features branded pillars to create four parallel lanes, keeping customers out of the walkway and providing a separate queuing area for Premium customers and those needing special assistance. The airline plans to roll out this interim solution to additional airports if customer feedback continues to be positive. [More](#)



Delta's 2017 Premium Wine Menu is Now Boarding

Delta's Master Sommelier, Andrea Robinson, has hand-picked her 2017 Premium Wine selections, offering exclusive choices to Delta One® customers flying between London Heathrow and the United States. [More](#)

Delta Introduces the Artful Cuisine of Cafes at MoMA to the Skies

Delta is taking the art of cooking to the skies with its newest Delta One spring menu. As of March 1, customers flying in the Delta One cabin on select trans-Atlantic routes to Europe, and transcontinental flights between New York's John F. Kennedy Airport and Los Angeles International Airport and San Francisco International Airport, can enjoy meals created by Executive Chef Dan Jackson of Terrace 5 and Café 2 at New York's Museum of Modern Art. [More](#)

FACILITIES



Delta's relocation to Terminals 2, 3 scheduled for May 12-17 in first step of \$1.9B Delta Sky Way at LAX

Delta Air Lines and Los Angeles World Airports (LAWA) will orchestrate one of the largest terminal moves in the history of commercial aviation when Delta relocates from Terminals 5 and 6 to Terminals

2 and 3 at Los Angeles International Airport (LAX) in May, and Delta customers will reap the benefits from day one. [More](#)

Delta debuts renovated Delta Sky Clubs in Newark and Minneapolis

On the heels of Delta's [recent expansion](#) at Raleigh-Durham International Airport, the airline is unveiling two additional lounge renovations at EWR and MSP. [More](#)

NETWORK



Delta to begin Seattle to Chicago-O'Hare service in June 2017

Delta Air Lines is adding three daily flights to Chicago's O'Hare International Airport (ORD) from Seattle and will now serve all of the top 10 Seattle destinations as the airline continues its fifth consecutive year of growth at its Pacific Northwest hub. Chicago flights are now available for sale, and service will begin June 19, 2017. [More](#)

Flights between DCA-LAX, BOS-SFO to operate as Transcon routes, include Delta One cabin, enhanced amenities

Delta will begin daily nonstop service from [Los Angeles International Airport \(LAX\) to Ronald Reagan Washington National Airport \(DCA\)](#) on April 24 and nonstop service from [Boston Logan International Airport \(BOS\) to San Francisco International Airport \(SFO\)](#) on June 8. Flights between DCA-LAX and BOS-SFO will be operated as transcontinental flights, and include the Delta One cabin featuring full flat-bed seats, as well as enhanced amenities throughout the Boeing 757-200 aircraft. [More](#)

Delta plans new daily nonstop service between JFK and Rio de Janeiro

Delta Air Lines will offer a new daily nonstop flight between New York-JFK and Rio de Janeiro, Brazil, beginning Dec. 21, 2017, subject to U.S. Department of Transportation approval. The airline's strategic alliance with GOL Linhas Aereas Inteligentes will extend the reach of this service to 23 destinations within Brazil and provides seamless connections at Antonio Carlos Jobim International Airport (GIG) in Rio de Janeiro. [More](#)

PARTNERS

Delta adds to trans-Pacific network with new Virgin Australia route

Delta customers will soon gain direct access to Melbourne, Australia, following an announcement by joint venture partner Virgin Australia of plans to launch nonstop service between Melbourne and Los Angeles in 2017.

Beginning April 4, 2017, Virgin Australia will fly five times weekly between Melbourne and Los Angeles using Boeing 777-300ER aircraft.* The new flight complements existing service offered by Delta and Virgin Australia, who will together offer 25 weekly flights between Australia and the United States and round-trip connectivity from 230 destinations in the Americas to 49 destinations across Australia and New Zealand. [More](#)

Delta successfully completes cash tender offer for additional shares of Grupo Aeroméxico

Delta Air Lines announced the successful completion of its cash tender offer that commenced on Feb. 13, 2017 through the Mexican Stock Exchange to acquire up to an additional 32 percent of the outstanding capital stock of Grupo Aeroméxico S.A.B. de C.V. for MXN \$53.00 per share, which expired at 1:00 p.m. Mexico City time on March 10, 2017. [More](#)

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Newsline is a communication produced exclusively for travel professionals by Delta Global Sales.